



Meeting Minutes

Meeting: HH Network Monthly Meeting Date: 2/24/26 Time: 1:30 pm Location: Online	Attendance: Miranda Blakeslee, Bridget Lamp, Jetta Carrig, Erika Barber, Jody Kendrick, Tosh DeMulder, James Charles, Jennifer Knauss, Chris Howland, Amber Bailey
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Discussion Topic	Presenter	Notes:
DOH Updates	Miranda Blakeslee	DOH POC update - POC Finalizing Reminder - This weeks POC checks included a few folks that used the whole process.
Program Updates	Miranda Blakeslee	Training Reminder- Just a reminder to be mute when entering calls and being professional at all times. The trainings are open to all HH's, OMH, DOH etc so be extra careful when coming onto calls etc. DOH Meeting- - Designation Update - Domain review with slides - Domain 1- Admin - Domain 2- Quality Measures domain 2 are not a true reflection on the work that is done to addressed to. - Previous designation score - Domain 3- Chart reviews - Overall designation Scoring Key. This is the reason around our compliance push

		as we would like to get to a higher designation tier. • Reviewed the change in designation pie chart. And break down by childrens/adult • Overview of Bi-Annual Meeting ○ Met on 2/23/26 reviewed how things have been going. ○ Crisis plan- requirement for Adult they will have an answer about this soon. ○ PDF Signature- ADOBE can we pdf the plan and have it signed? DOH has not provided a response yet but will have an answer shortly. HH Coalition update- OMIG Update reviewed the info from recent coalition meeting. Destruction ends once we are notified of an audit. Follow policy until then. Ensure that internal audits are as thorough as possible to ensure that all documentation is in order. Billing Process Update Reminder • POC Signature Checks (weekly) • HH+ Monthly Checks (4th-7th business days) • Error Reporting before monthly processing (about weekly) • POC Checks in MAPP before Processing Billing Planned Policy Updates: • BCHN007 Standards and Requirements of HH+ Member Service Provision Policy • BCHN015 Billing Requirements Policy • BCHN004 HH Member Disenrollment Policy NetSmart Updates
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		- Worklist/Dashboard Changes - New Form- Coming Soon - Notes on Forms- ▪ Continuity of Care ▪ Disenrollment ▪ Care Team Meeting ▪ Communication Preference ▪ HCBS/CORE Form ○ We will send a workflow for this week.
Referral Data	Erika	Review of Referral Data
QA Updates	Bridget Lamp/ Miranda Blakeslee	Refresher Training will be offered on March 12 from 9-12. The invite will be out this week. Training Update- 40 hour annual requirement Excellus and Aids Institute Trainings Quality- GAPS in Care are still not being documented. Please remind staff to check their members at least monthly. The most recent reports were added on 1/12/26. I will be adding more this week. If a GAP is duplicated month to month, it is because it is still open. Data- 1756 Total Gaps, Comments on 317 which is an 18% compliance rate of the 317- 182 are complete 10% 53 abandoned 3% 82 in progress 5% This area is part of Domain 2 and can negatively affect our upcoming designation.

HARP/HCBS/CORE Form-

CMA	# HARP	2025 Forms	2026 Forms
A	120	6	12
B	43	28	10
C	41	8	1
D	21	26	2
Total	225	68	25

Continuity of Care Forms for Ed/Inpatient-Alerts/Continuity of Care Guide

CMA	#ED/Hospitalizations	COC forms Completed	%
A	700	412	59%
B	448	40	9%
C	259	97	37%
D	71	41	58%
Total	1479	590	40%

Survey Plan

Form completion survey to help improve the workflow and create best practices around that. We will send that out in an email and would like all cm/supervisors to discuss

Open Forum

Everyone