



Bassett Healthcare Network



BASSETT HEALTHCARE NETWORK ANNUAL REPORT



**BUILDING A HEALTHY FUTURE.
CREATING REMARKABLE PATIENT EXPERIENCES.**



CONTENTS

Message from the CEO and Board Chair 2

Our People 3

Thriving Careers 10

Caring for our Patients 12

Building Healthier Rural Communities 17

Our Impact 22

Executive Leadership 26

Bassett Healthcare Network Map 27

A MESSAGE FROM

Staci Thompson, President and CEO, Bassett Healthcare Network and Doug Hastings, Board Chair, Bassett Healthcare Network

Over the course of 2024, Bassett Healthcare Network has undertaken ambitious efforts on our journey to stabilize and strengthen the organization for a successful future. All disciplines, departments, and locations have key roles in this work. Through coordinated and focused initiatives across our health system, we have positioned Bassett Healthcare Network to not only remain an independent, community-based healthcare system — but to thrive as we embrace new and innovative ways to serve our patients and communities.

The foundation of Bassett Healthcare Network is being strengthened — and the vast, rich history of our longstanding hospitals, clinics, school-based health centers, long-term care facilities, and other partners remains the cornerstone on which our mission is built. As we look to the future and evolve with the healthcare industry, we are focused on core priorities, including recruiting and retaining practitioners and caregivers, expanding access to care, and embracing mission-driven partnerships to promote healthier communities.

As you look through our 2024 annual report, you'll see the many ways Bassett Healthcare Network is progressing, including:

- Bringing a full recruitment team back in-house to more seamlessly recruit, hire, and retain talented practitioners and caregivers
- Welcoming 90 new practitioners in 2024, in primary care, pediatrics, and many other specialties
- Launching new treatments and technology — including in critical care, emergency heart and vascular care, cancer care, and other specialties
- Leveraging community and mission-driven partnerships to boost career opportunities, education, and better living

Every initiative, goal, and vision across our organization is central to our mission of improving the health of our patients and the wellbeing of our communities. As the needs of our patients continue to evolve and we grow our team, Bassett is embracing innovative programs, concepts, and tools that will distinguish us as a rural provider and employer of choice.

We have entered a season of growth and change, and we are excited for the opportunities and future in front of us. Our patients and communities need us now more than ever — and we're devoted to serving you now and well into the future.

Sincerely,

Staci



Staci Thompson,
MHA, FACMPE
President & CEO
Bassett Healthcare Network

Doug



Doug Hastings
Chair, Board of Directors
Bassett Healthcare Network

OUR PEOPLE

Our people are the most important part of how Bassett provides excellent, patient-centered healthcare. Practitioners, nurses, and clinical and non-clinical caregivers across the network live out our mission.

Recruiting Top Talent: New In-House Talent Acquisition and Nursing Recruitment Teams



In March 2024, Bassett's Human Resources Department introduced new Talent Acquisition and Nursing Recruitment Teams. These teams completed the transition, which began in fall of 2023, to move Bassett's hiring efforts in-house. Along with our Medical Staff Recruiting team, our recruiters work to attract, hire, and retain talented people to join Bassett Healthcare Network. By bringing all recruiting in-house, we can ensure that the dedicated professionals who source Bassett's talent have deep institutional knowledge and fully understand the culture, history, and communities that make Bassett a truly special place to build a career.

More people are choosing to grow their careers at Bassett

1,476 TOTAL POSITIONS WERE FILLED IN 2024 INCLUDING:



420

NURSES WERE HIRED IN 2024

174 Registered Nurses (RNs)

76 Licensed Practical Nurses (LPNs)

170 Nursing Assistants & Certified Nursing Assistants (CNAs)



90

NEW PRACTITIONERS STARTED WORKING AT BASSETT IN 2024

28 Physicians

62 Advanced Practice Clinicians (Nurse Practitioners, Physician Assistants, Certified Nurse Midwives, Certified Registered Nurse Anesthetists)

New Practitioners Who Joined Bassett in 2024



JANUARY

- Rosemaria Alappat, DO – Endocrinology
- James Anania, MD – Anesthesiology
- Katherine Baker, PA – Family Medicine
- Christopher Carlson, PA – Internal Medicine
- Kassandra A. Claudy, FNP-C – Pediatrics
- Connor Gill, PA-C – Cardiac Surgery
- Joshua Malone, AGACNP – General Surgery
- Christine Marrone, PMHNP – Psychiatry
- Pamela Omesiete, MD – General Surgery
- Valencia Rogers, AGPCNP – Nephrology
- Steven Russell, PA – Family Medicine
- Adna Zukic, PA – Cardiology

FEBRUARY

- Erin Beech, PA – Family Medicine
- Sameera Khan, PA-C – General Surgery
- David Pierce, MD – Psychiatry

MARCH

- Leena Paul, FNP-C – Family Medicine
- Barbara Prescott, FNP-C – Family Medicine

APRIL

- Yaimy Alonso, FNP – Urology
- Kaley Chase, FNP – Cardiology
- Michael Holmes, MD – Chief of Cardiology

MAY

- Victoria Dow, PA – Cardiac Electrophysiology
- Jillian (Kelcie) Moody, FNP – Family Medicine

JUNE

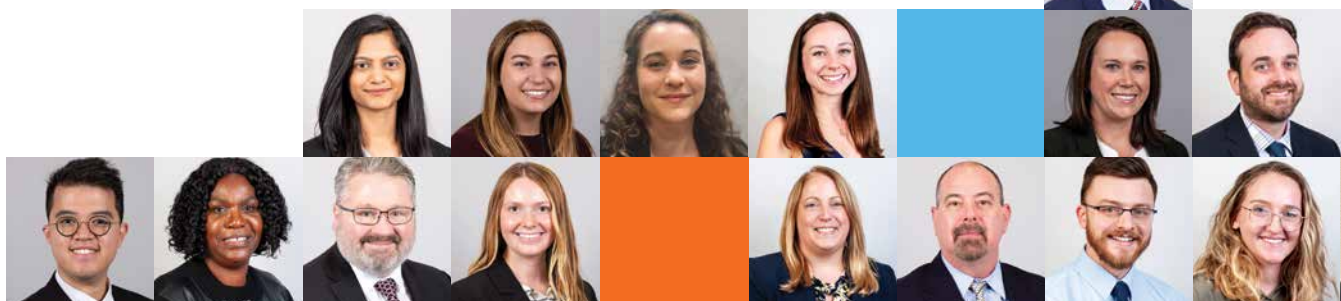
- Brittany Bouchard, PA – Family Medicine
- Linda Demma, MD – Anesthesiology
- Andrenita Haddad, FNP – Hospitalist
- Melissa Peruzzi, AGPCNP – Hospitalist
- Melanie Pistentis, PA – Urology
- Loren VanRiper, MD – Obstetrics

JULY

- Elise Finch, PA – Family Medicine
- Deirdre Keenan, PA – Family Medicine
- Kristine Knapp, FNP – General Surgery
- Tarak Patel, MD – Psychiatry
- Annemarie Poole, FNP – Family Medicine
- Mary Shierly, PA – Family Medicine

AUGUST

- Ashley Noel, FNP-C – Family Medicine
- Leanna Baird, FNP – Dermatology
- Lan Bratek, FNP-C – Family Medicine
- William Egan, MD – Critical Care
- Brian Frodey, MD – Critical Care
- Andrea Hoag, DO – Family Medicine
- Shi-Jun Jean Hsieh, MD – Critical Care
- Kari Loomis, PA – Family Medicine
- Sunanda Mattancheril, MD – Psychiatry
- Patrick Mota, MD – General Surgery
- Darlene Osipuk, MD – Psychiatry
- Mark Tavor, MD – Ophthalmology
- Heng Yeh, MD – Internal Medicine





SEPTEMBER

- Karly Barra, PA – Pediatrics
- Tianna Blake, FNP – Family Medicine
- Donald Calzolaio, MD – Women's Health
- Cyrus DeSouza, MD – Internal Medicine
- Caroline Donlon, FNP – Family Medicine
- Alexis Drake, PA – Orthopedics
- Lindsey Drass, PA – Family Medicine
- Danielle Gibbs, FNP – Family Medicine
- Bridgit Hurst, FNP – Pediatrics
- Andria Jolly-Morris, FNP – Family Medicine
- Srinivas Ketharaju, MD – Women's Health
- Casey Lamb, MD – General Surgery
- Noelle LaVine, PA-C – Family Medicine
- Rebecca Louch, FNP – Family Medicine
- Tara McColl, FNP – Family Medicine
- Sharon Mei, FNP – Family Medicine
- Melanie Montano-Brooks, DO – Emergency & Trauma Services
- Anojan Pathmanathan, MD – Cardiology
- Parikshya Giri Rijal, MBBS – Internal Medicine
- Jordan Shalke, PA – Vascular Surgery
- Lauren Smithson, MD – General Surgery
- Carley Stevenson, PA – Women's Health
- Jacob VanHouten, MD, PhD – Internal Medicine
- Caroline Westbrook, FNP – Family Medicine
- Halina Yahorava, FNP – Family Medicine
- Matusamunina Zayobi, FNP – Family Medicine

OCTOBER

- Amanda Avery, PNP – Pediatrics
- Alexandria Cunningham – Dermatology
- Stephen Dunham, DPM – Surgical Podiatry
- Matthew Lukovsky, FNP-BC – Dermatology
- Madeleine Slifka, FNP – Family Medicine

NOVEMBER

- Stephen Adkisson, FNP – Family Medicine
- Zachary Arnold, PA – Emergency & Trauma Services
- Autumn Childers, PA – Emergency & Trauma Services
- Rutu Patel, PA – Digestive Diseases
- Michael Rosenthal, MD – Internal Medicine
- Gerald Sabb, FNP – Family Medicine
- Allison Taranto, FNP – Family Medicine
- Marysa Torruella, FNP – Family Medicine
- Claudy Zulme, FNP – Family Medicine

DECEMBER

- Matthew Davis, PA – Emergency & Trauma Services
- Gabrielle Maresca, PA – Family Medicine
- Jessica Salerno, NP – Pulmonology



Bassett's Commitment to Education

2025 ACADEMIC MILESTONES

Bassett Healthcare Network is an academic institution with deep roots in clinical education, and that legacy continues as we invest in the next generation of professionals to serve rural communities.

The Columbia-Bassett Program

In 2010, after a nearly century-long relationship, Bassett Healthcare Network and Columbia University Vagelos College of Physicians and Surgeons established a distinguished and collaborative medical school program to deepen students' training and practice experiences through longitudinal observation and research. After admission to Columbia, students apply and interview for the Columbia-Bassett program. Accepted students complete 18 months of study at Columbia University's campus in New York City, and then spend the major clinical year at Bassett Medical Center in Cooperstown. This immersive rural health education program is one of the most selective programs in the United States. In 2024, the program graduated 12 students with a 100 percent residency match rate for graduates.



Columbia-Bassett Class of 2024. Front row, left to right: Daniel Yong Shen, Aurora Sullivan, Jasmine Chaparro, Danielle Kroll, Anne-Sophie "Fi" van Wingerden, Peter Suwondo, Dr. Henry Weil. Back row, left to right: Mary Carmack, Elorm Yevudza, Delaine Winn, Christopher McLaughlin.

Bassett Healthcare Network, Maria College, and SUNY Cobleskill Unite to Tackle Rural Nursing Shortage in Upstate New York

In October 2024, Bassett Healthcare Network partnered with Maria College and SUNY Cobleskill to strengthen the nursing workforce in rural upstate New York communities. Maria College, in Albany, NY, now offers an extension of its 16-month weekend Licensed Practical Nurse (LPN) program in Cobleskill. Students enrolled in the program can access resources at SUNY Cobleskill for residential housing and daycare, while Bassett Healthcare Network provides students with clinical opportunities.



A.O. Fox Hospital Partners with ONC BOCES to Provide New Home for Practical Nursing Program

In September 2024, Bassett Healthcare Network and Otsego Northern Catskills Board of Cooperative Educational Services (ONC BOCES) welcomed the first class of 34 students studying to become Licensed Practical Nurses (LPNs) at A.O. Fox Hospital. The 10-month program begins with classroom study of nursing

fundamentals and clinical disciplines. Later in the year, students rotate through clinical areas at A.O. Fox Hospital, Fox Nursing Home, and other Bassett locations to observe. Students also use clinical simulation laboratories to build practical skills.



Bassett Healthcare Network and A.O. Fox Hospital leadership, along with ONC BOCES leadership, incoming nursing students, and local elected officials celebrate the program's ribbon-cutting at A.O. Fox Hospital in August 2024.



“Bassett Healthcare Network is deeply rooted in academic medicine. We are proud to support nursing students through their educational journeys and provide them with the clinical learning ground they need to succeed as future nurses.”

Angela Belmont, DNP, RN, NEA-BC, Senior Vice President,
Chief Nursing Executive at Bassett Healthcare Network

*(Left to right): Dr. Marion Terenzio, President, SUNY Cobleskill;
Angela Belmont, DNP, RN, NEA-BC, Senior Vice President and Chief Nursing
Executive, Bassett Healthcare Network; Dr. Lynn Ortale, President, Maria College*

Bassett Graduates First Class of Nurse Residents



Bassett Healthcare Network's newest residency program—a Nursing Residency accredited by the renowned ANCC Practice Transition Accreditation Program® (PTAP) — graduated its inaugural class of 17 nurses in July 2024. The year-long program is designed to support recently graduated registered nurses as they transition into their first professional roles.

Studies show that more than 15% of new nurses leave the profession in their first year, and as many as 50% have quit by the end of their second year. During a time when the healthcare industry is experiencing significant nursing shortages, Bassett's Nursing Residency program offers unique support to new graduates in the earliest days of their profession — creating a smoother transition from academics to practice and bolstering meaningful pathways for career growth with the support of clinical leadership.

Bassett's Family Nurse Practitioner Residency Program Graduates Six; Four Transition Back as New Clinicians

Bassett's Family Nurse Practitioner Residency Program — launched thanks to a federal grant in 2020 — continued to meet with success in 2024. Six Family Nurse Practitioners (FNPs) completed the program with four going on to join Bassett as new clinicians.

Through the residency, each graduate worked as a full-time Bassett Healthcare Network employee, taking part in precepted clinical sessions, weekly sub-specialty clinics, didactics, workshops, seminars, daily chart rounds, and rotations, among other learning opportunities. The goal of the program is two-fold. It aims to improve health outcomes and access for patients in rural areas as well as provide new clinicians with unique practicum experiences so that they can confidently serve as primary care providers.

The four FNPs who chose Bassett as the next step in their career are working at Bassett Health Center Oneida, Oneonta Fox Pediatrics, Bassett Health Center Norwich, and Little Falls Hospital.



Bassett Healthcare Network's Family Nurse practitioner graduating class of 2024, with Greg Rys, DNP, Director of Bassett's Family Nurse Practitioner Residency Program (third from right).

Medical Residency and Fellowship Programs



Bassett Healthcare Network's academic culture is rooted strongly in medical education – and Bassett Medical Center in Cooperstown continues to be a top location for residents and fellows who are pursuing their medical careers. Bassett's residency programs in general surgery, internal medicine, and transitional year, as well as a cardiovascular fellowship, infuse Cooperstown's campus with energy and a vibrant, collaborative culture that values teaching, research, and rural health.

In June 2024, Bassett Medical Center graduated 11 residents from internal medicine, 9 residents from its transitional year program, 5 residents from general surgery, and 2 cardiovascular fellows – the first to graduate Bassett's cardiovascular fellowship program.

In 2024, Bassett Healthcare Network matched with 30 residents and fellows. These distinguished clinicians hail from several different countries with practice disciplines in medicine (14), general surgery (5), cardiology (2), and 9 pursuing their transitional year.

THRIVING CAREERS

Remarkable caregivers make their professional home at Bassett. Their passion and dedication have impacts far beyond our patients and health system. Here are some notable employee achievements and recognitions we celebrated in 2024.



Dr. Samuel Badalian (right) poses with Dr. Haroutoun Margossian, of the United Arab Emirates, as they supervise urogynecologic surgeries at the Wigmore Women's and Children's Hospital in Yerevan, Armenia.

Samuel Badalian, MD, Expands Women's Health in Armenia

Samuel Badalian, MD, PhD, Chief of Women's Health at Bassett Healthcare Network, traveled to Armenia in 2024 to present at the nation's Third Annual Urogynecology and Reconstructive Pelvic Surgery Symposium. Building on work he began with a Fulbright U.S. Scholar Award in 2022, Dr. Badalian is a major contributor to an international effort to establish urogynecology as a subspecialty in Armenian medicine.

"It's inspiring to see such enthusiasm and participation in advancing our field," shares

Dr. Badalian. "We are preparing future female pelvic surgeons to care for the growing needs of women with these conditions, compounding the benefits and successes across different societies and cultures."

In addition to presenting at the symposium, Dr. Badalian and a team of doctors supervised five urogynecologic fellows as they performed 23 successful surgeries at the Wigmore Women's and Children's Hospital in Yerevan, Armenia.



Jane Hamilton, RN Receives Lifetime Achievement Award

Jane Hamilton, RN, Practice Manager of Bassett Healthcare Network's School-Based Health Program, was honored with the prestigious 2024 Lifetime Achievement Award by the National School-Based Health Alliance in Washington, D.C., on July 2, 2024.

The Alliance's Lifetime Achievement Award celebrates a leader who has demonstrated a strong commitment to making an impact in school-based health. Hamilton helped establish Bassett's School-Based Health Program when it opened its first clinic in 1992. Since then, she has helped expand and develop the program to include 22 clinics across 18 school districts in Central New York. More than 7,000 students are enrolled and receive medical, dental, and mental healthcare at no out-of-pocket cost to families.

Practitioners and Caregivers of the Year



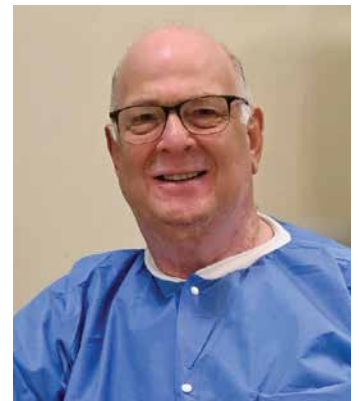
Sarah Gillette, NP, Nurse Practitioner at Little Falls Hospital, was named Bassett's Practitioner of the Year



Lesa Johnson, Nursing Assistant at Little Falls Hospital, was named Bassett's Caregiver of the Year



Dr. Eric Mooney in Bassett's Department of Plastics and Reconstructive Surgery received the 2024 Walter A. Franck Physician Excellence Award



Lester Schmitt, Certified Registered Nurse Anesthetist (CRNA) who works at locations across the network, received the 2024 Advanced Practice Clinician (APC) Award of Excellence

CARING FOR OUR PATIENTS

Bassett Healthcare Network exists to improve the health of rural communities across Central New York. Extraordinary patient experiences start with talented and compassionate caregivers — combined with advanced technology and treatments close to home. 2024 saw significant advancements in treatment programs and equipment across Bassett Healthcare Network — from emergency care and cardiovascular interventions to critical care, specialized outpatient treatments, and preventive pediatric dental procedures.

New Hybrid Operating Room Expands Rapid Care During Vascular Emergencies

In early 2024, Bassett Medical Center unveiled a new hybrid operating room, an advanced cardiac surgery facility that expands options for emergency heart interventions. The 1,000 square foot space combines the traditional operating room setting with a complete cardiac catheterization lab — a specialized area equipped for tests and procedures that diagnose and treat conditions affecting the heart, arteries, and veins.

“Bassett Medical Center’s hybrid operating room allows the vascular surgery team to expand surgical options that were previously not available here,” explains Shelby Scott Cooper, MD, FACS, Division Chief of Vascular Surgery. “Complex

surgery can now be accomplished more easily, safely, and expeditiously. In addition, combined imaging procedures and open surgical procedures can now be performed in one setting, greatly improving precision in real time during clinical interventions.”

The hybrid operating room is also used for transcatheter aortic valve replacement (TAVR), a minimally invasive procedure that can clear blockages and open a narrowed carotid artery.

“This is a significant advancement for patients of our region — especially when time is of the essence,” stated Dr. Cooper.



Shelby Scott Cooper, MD, FACS, Chief of Vascular Surgery, Bassett Healthcare Network



“

Now we can find out what is going on and provide treatment here without incurring transportation risks. Patients can stay in our hospital, closer to their homes and families. And now that we can check on a patient's brain health directly, we can often release patients sooner, freeing up needed ICU beds for other patients.”

Erik Riesenfeld, MD
Senior Attending Physician

Remote Continuous EEG Monitoring Improves Care in Bassett's Intensive Care Unit

In an intensive care unit (ICU), continuous electroencephalogram (EEG) monitoring offers caregivers a crucial glimpse into brain activity, detecting otherwise invisible neurologically destructive seizures. Monitoring for these seizures guides the care team's course of action. However, for many rural hospitals like Bassett, an EEG can require patient transport to a larger hospital with specialized staff to interpret the data.

Thanks to advances in telemedicine, patients in Bassett Medical Center's ICU are no longer left in that situation. Using remote EEG technology, Bassett's ICU caregivers and neurologists receive essential insights from specialists at the University of Rochester Neurology and Epilepsy Center, allowing them to provide a higher level of care, without transport, close to home.

“Remote continuous EEG monitoring is an important addition for rural healthcare delivery,” says Erik Riesenfeld, MD, Senior Attending Physician. “During a patient's recovery, we can now be bolder when lightening sedation because we'll know if there is any seizure activity. This can shorten the length of stay or days on the ventilator, which is good for patients.”



State-of-the-Art MRI Equipment Improves Imaging Experiences and Results

Bassett unveiled a new, high tech MRI system in 2024. The new array, located at Bassett Medical Center, provides improved scanning quality and performance, but what really sets it apart is the enhanced patient comfort system. Integrating room design, dynamic lighting, mirrors, video, and calming sounds, patients have greater control of their surroundings during a scan. This reduces stress and improves the patient experience. Calm, relaxed patients are also less likely to move — reducing the potential need for rescans.



The Philips Ambition X MRI and Ambient Experience offers a variety of color and scene settings to provide a calming atmosphere for patients.



Michael Holmes, MD
Chief of Cardiology,
Bassett Healthcare Network

Interventional Cardiology Department Among Best in New York State

Heart disease is the leading cause of death in New York State and, according to the most recent statewide data, Bassett Medical Center's Interventional Cardiology Department's risk-adjusted mortality rate for percutaneous coronary intervention is significantly lower than the statewide rate. Additionally, Bassett Medical Center has an average door-to-procedure room time of 44 minutes compared to the national average of 64 minutes.

"From the time a patient arrives in the ER with a heart attack, Bassett is triaging and treating patients more quickly and outperforming national benchmarks," says Michael Holmes, MD, Chief of Cardiology at Bassett Healthcare Network.

According to data released by the New York State Department of Health, Bassett Medical Center has a risk adjusted mortality rate of 0.72 for all cases — the third lowest in the state. "Simply put, patients who come to Bassett Medical Center and need immediate intervention to treat blocked coronary arteries are seeing exceptional outcomes," says Dr. Holmes. "We are very proud of this clinical achievement. In a rural area like Bassett's, every second counts — and patients can depend on us to provide top-notch care during heart emergencies."

Bassett Healthcare Network's Certified Nurse Midwives Honored with Outstanding Clinical Practice Award



Bassett's award-winning team of certified nurse midwives, from left to right, Kari Rutherford, CNM, Rosa Vuojolainen, CNM, Patricia Otis, CNM, Sherrie Hunter Kelly, CNM, Laura O'Shea, CNM, Elizabeth Guiney, CNM, Paula Lawrence, CNM, and Frances Sailer, CNM.

Bassett Healthcare Network's Certified Nurse Midwives received the Outstanding Clinical Practice Award from the American College of Nurse-Midwives in August 2024.

To receive this designation, Bassett's midwives showed excellence in several areas considered hallmarks of midwifery: evidence-based care, shared decision-making, individualized care, and judicious use of intervention as well as the full scope of services provided by midwives including obstetrics, gynecology, and cancer screenings.

Bassett Expands Fluoride Varnish Dental Treatments to Pediatric Patients

Bassett has added fluoride varnish, a key preventive dental treatment, to well-child checks across its pediatric clinics — with caregivers from Dental Services and Pediatrics partnering to offer the service. The process takes less than a minute and can be performed by a medical or dental provider.

"Many of our rural families do not have fluoride in their water," explains Leah Carpenter, DMD, Senior Attending Dentist at Bassett Healthcare Network. "Access to affordable dental care is also a challenge in our area, especially for our low-income families. Many people are surprised to learn that dental decay is the most common chronic disease of childhood — it's also preventable. Having medical providers able to apply fluoride varnish is a great way to integrate oral health with overall health for our patients."



BUILDING HEALTHIER RURAL COMMUNITIES

Our hospitals, clinics, school-based health centers, nursing homes, and other affiliates are important pieces in the continuum of care and our mission to build healthy rural communities.



Cobleskill Regional Hospital Named Among Top 20 Critical Access Hospitals in America

Cobleskill Regional Hospital has been distinguished as a 2024 Top 20 Critical Access Hospital in the U.S. by the National Rural Health Association (NRHA). The National Rural Health Association's Top 20 critical access hospitals are an elite subset of the Chartis Center for Rural Health Top 100 honorees, selected from more than 1,300 critical access hospitals across the United States.

Cobleskill Regional Hospital is the only hospital in New York State to have been recognized as a 2024 Top 20 Critical Access Hospital.

"Receiving news that Cobleskill Regional Hospital was awarded the prestigious honor of a Top 20 Critical Access Hospital was so exciting it was hard to put into words. We are absolutely over the moon," says Susan Oakes Ferrucci, DNP, MSN, RN, CNS, President of Cobleskill Regional Hospital and Chief Hospital Executive of Bassett's Critical Access Hospitals Division. "This remarkable achievement would not be possible without the dedication of our caring

and compassionate staff. We are committed to serving our community with exceptional care while treating them like family."

As a Critical Access Hospital, Cobleskill Regional Hospital is Schoharie County's only provider of acute inpatient medical care, emergency care, short-stay inpatient rehabilitation, and many other diagnostic and therapeutic services. Schoharie County extends over 600 square miles.

Cobleskill Regional Hospital achieved its Top 20 distinction by providing high quality care as evidenced by rigorous quality metrics. The NRHA award program recognizes outstanding performance among the nation's rural hospitals based on the results of the Chartis Rural Hospital Performance INDEX®, which includes metrics like inpatient and outpatient market share, quality, outcomes, patient satisfaction, and financial performance.

O'Connor Hospital Launches Pilot Program with Community Partners to Connect Older Adults with Fresh Produce



Ethan Ball, of Schoharie Valley Farms, harvests leeks in fall 2024.

Healthy living starts with the food we eat. Addressing food scarcity in Central New York, therefore, is a natural outgrowth of our commitment to building healthy rural communities.

In 2024, O'Connor Hospital piloted a farm-to-family food program thanks to a partnership with the Delaware County Office for the Aging & NY Connects, Schoharie Valley Farms, and Delaware Opportunities Inc., as well as funding from Supplemental Nutrition Assistance Program-Education (SNAP-Ed) New York.

By the end of the growing season, the program had given local residents in need 2,338 half-bushel boxes of locally grown, healthy food. Plans are underway to expand the program in 2025.

The Northeast Center for Occupational Health & Safety Takes a Global Role in Fishing Health and Safety

Bassett's Northeast Center for Occupational Health & Safety (NEC) joined the Food and Agriculture Organization of the United Nations (FAO), and the National Institute for Occupational Safety and Health (NIOSH) to orchestrate the sixth International Fishing Industry Safety and Health Conference (IFISH 6) in January 2024 in Rome, Italy.

"The importance of the health and safety of fishermen, seafood processors, and aquacultural workers – and their role in feeding the world – cannot be overstated," said Julie Sorensen, PhD, Director of the NEC. "It was really wonderful to see the enthusiasm from conference attendees and we hope to keep up the momentum between IFISH meetings."

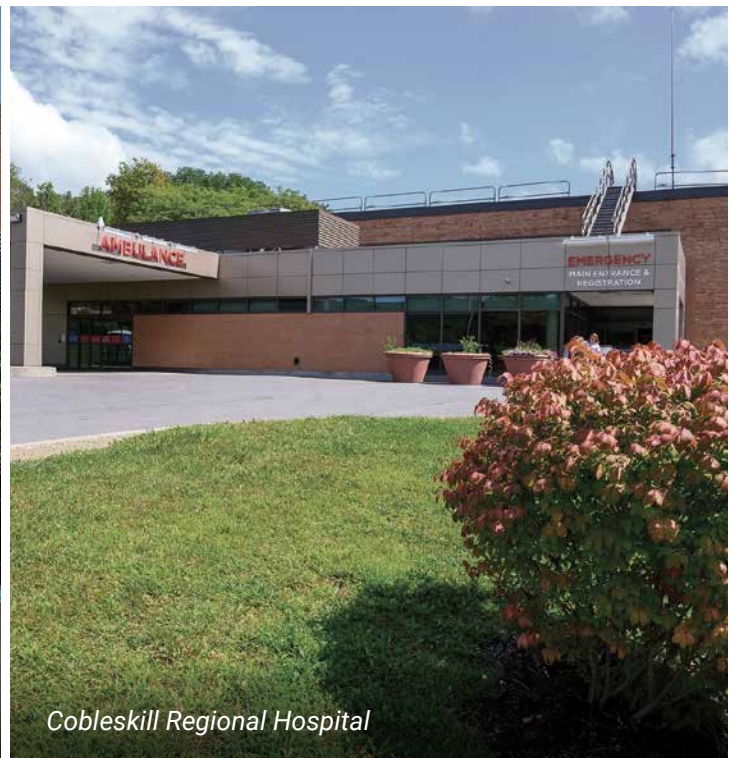
First convening in 2000, IFISH is the only international conference dedicated to fishing, aquaculture, and seafood processing health and safety. IFISH is an opportunity

for researchers, safety and health professionals, instructors, workers, governmental representatives, and other professionals to learn about the industry's new occupational health and safety research findings and innovations.





O'Connor Hospital



Cobleskill Regional Hospital

O'Connor Hospital and Cobleskill Regional Hospital Honored with 2024 Women's Choice Award Among America's Best Hospitals for Emergency Timeliness

O'Connor Hospital and Cobleskill Regional Hospital were both named among the Best Hospitals for Emergency Timeliness in 2024 by the Women's Choice Award®, a national standard signifying these facilities have some of the shortest ER wait times and highest patient recommendations, placing them in the top 13% of more than 4,600 U.S. hospitals.

As critical access hospitals, O'Connor Hospital and Cobleskill Regional Hospital provide essential services to residents of surrounding communities who would otherwise need to travel significant distances to receive care.



A.O. Fox Hospital Nationally Recognized for 100 Years of Membership in the American Hospital Association



AHA Regional Executive Michael Draine presents the award to Joan R. MacDonald, DNP, MSN, RN, Chief Nursing Officer and Vice President of Operations at A.O. Fox Hospital, on December 5, 2024.

As a testament to the hospital's history of providing quality, community-minded, patient-centered care to the people of Oneonta and the surrounding area, the American Hospital Association (AHA) recognized A.O. Fox Hospital in 2024 for 100 years of participation in the advocacy organization.

A.O. Fox Hospital opened in 1901 and in time expanded to the 67-bed hospital that it is today. It provides emergency services and comprehensive inpatient and outpatient services and houses a sleep disorders center. The hospital became part of Bassett Healthcare Network in 2010.

\$15,000 Community Foundation Grant Provides Valley Health Services with New Patient Rehabilitation Equipment

In recognition of its important role in the community, in 2024 the Community Foundation of Herkimer and Oneida Counties awarded Valley Health Services (VHS) a \$15,000 grant. VHS invested the funds in new equipment to care for those recovering from strokes, neurological conditions, and debilitating illnesses and surgeries.

"Thanks to this advanced rehabilitative equipment, our short-term patients can return to their homes and previous level of function," says Lisa M. Betrus, President of Valley Health Services and Senior Vice President, Chief Strategy Officer at Bassett Healthcare Network. "It is adaptable to improve the quality of life for our long-term care residents as well."



NYCAMH Reaches Major Milestone in Farm Safety

Since 2007, Bassett's New York Center for Agricultural Medicine & Health (NYCAMH) has endeavored to reduce the number of tractor rollover fatalities in New York State through its Roll Over Protection System (ROPS) Program. ROPS is made possible because of grant-funding and support from programs like the New York Farm Bureau, New York State Department of Agriculture and Markets, Northeast Dairy Producers Association, and Northeast Equipment Dealers Association. In 2024, the program celebrated the installation of its 2,000th roll bar.



Cobleskill Regional Hospital and O'Connor Hospital Earn 2024 Awards for Leadership Excellence



Susan Oakes Ferrucci, DNP, MSN, RN, CNS,
President and Chief Hospital
Executive of Bassett's
Critical Access Hospitals



Carlton Rule, MD,
Vice President of Medical
Affairs for Bassett's Critical
Access Hospitals

Cobleskill Regional Hospital and O'Connor Hospital both earned 2024 Performance Leadership Awards for Excellence from the Chartis Center for Rural Health in November 2024. These awards distinguish rural hospitals ranked in the top 25% in the country for their quality, outcomes, and/or patient perspective.

"Rural, critical access hospitals like Cobleskill Regional Hospital and O'Connor Hospital provide life-saving care to people who would otherwise have to travel to be seen by a medical professional. We are proud of our hometown approach that allows patients to stay in their own community without sacrificing caliber of care," said Susan Oakes Ferrucci, DNP, MSN, RN, CNS, President and Chief Hospital Executive of Bassett's Critical Access Hospitals.

Cobleskill Regional Hospital earned distinction in both quality and outcomes. O'Connor Hospital in Delhi earned distinction in quality.

“

Our critical access hospitals are local gems. When patients experience medical needs in the most rural corners of our network — whether routine or unplanned — they can count on excellent care close to home.”

Carlton Rule, MD,
Vice President of Medical Affairs for Bassett's
Critical Access Hospitals

OUR IMPACT

Engaged caregivers deliver needed services to patients in our communities, making a significant difference in the health and well-being of our patients. While data and statistics provide a comprehensive review of that impact, personal testimonials remind us that every patient visit is part of a neighbor's life story.



Bassett Cancer Institute on the Cutting Edge of Radiopharmaceutical Treatments

In the summer of 2024, the Bassett Cancer Institute became one of the first medical practices in America to deliver Pluvicto through syringe injections, rather than through an IV. Pluvicto (lutetium Lu 177 vipivotide tetraxetan) is a first of its kind radiation treatment for a type of prostate cancer that has spread and is not responding to standard treatment. Syringe injection

dramatically reduces the time needed to administer this treatment, benefiting both patients and practitioners.

Ronald Coy, a firefighter from Colonie, NY, is one of the patients seeing results with Pluvicto. He says, "I will never give up. I will do whatever my doctors say will be in my best interest. I thank God every morning when my feet hit the floor."

Middleburgh School-Based Health Center Offers Food Pantry to Students

Middleburgh Central School District now has a food pantry available to all students in need thanks to a partnership between Bassett's School-Based Health Program, district leaders, and the Regional Food Bank of Northeastern New York.

The pantry is incorporated into the Regional Food Bank of Northeastern New York's school pantry program. Grocery items purchased through the food bank are delivered to the school on a weekly basis. Staff at Bassett's Middleburgh school-based health clinic screen every patient to learn if they may be facing food insecurity. Between November and December of 2024, at least 55 students accessed the resource.



Middleburgh Central School students Ryver Perell (left) and Leo Vanvalkenburg (right) restock food pantry shelves.

Bassett Launches First Ever Community Supported Agriculture Program



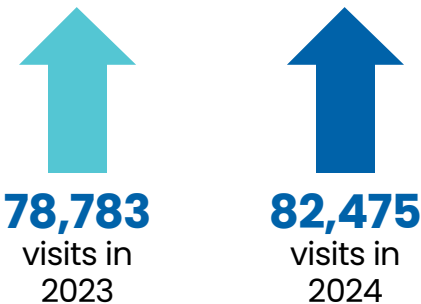
In 2024, Bassett Healthcare Network's Center for Rural Community Health partnered with Middlefield Orchard in Cooperstown, NY, to offer a community supported agriculture (CSA) program for the first time to employees.

The eight-week program, which occurred through the summer and fall seasons, allowed caregivers to share in the orchard's crops with eight fruit and vegetable deliveries directly to three locations across the network. In addition to produce deliveries, employees also enjoyed the benefit of free raspberry picking at the orchard during the summer, free apple-picking in the fall, and a five percent cash discount in the orchard's farm store and any of their tables at local farmers' markets.

Plans are underway to continue and expand the program for employees through future growing seasons.

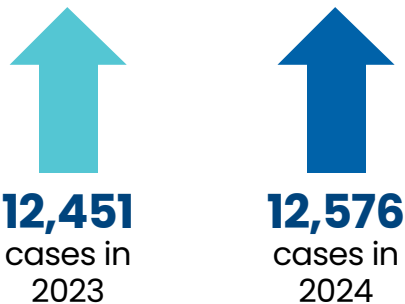
At a Glance: Bassett Healthcare Network's 2024 Service Figures

Emergency Department Visits (2023-2024)



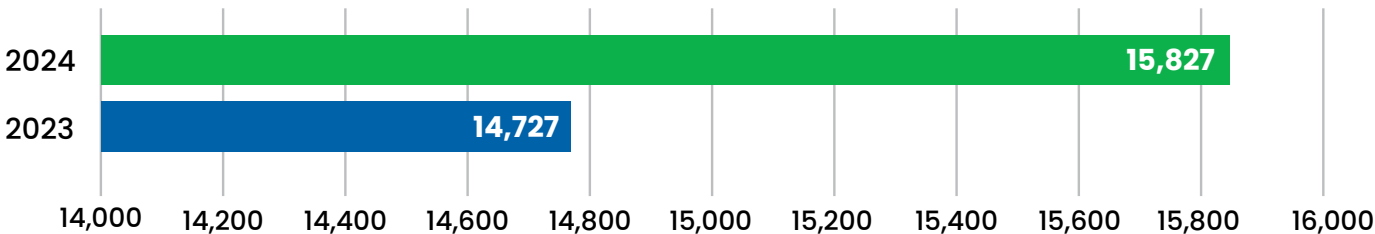
Emergency Department visits increased from **78,783** in 2023 to **82,475** in 2024 (4.68% increase).

Surgical Cases (2023-2024)

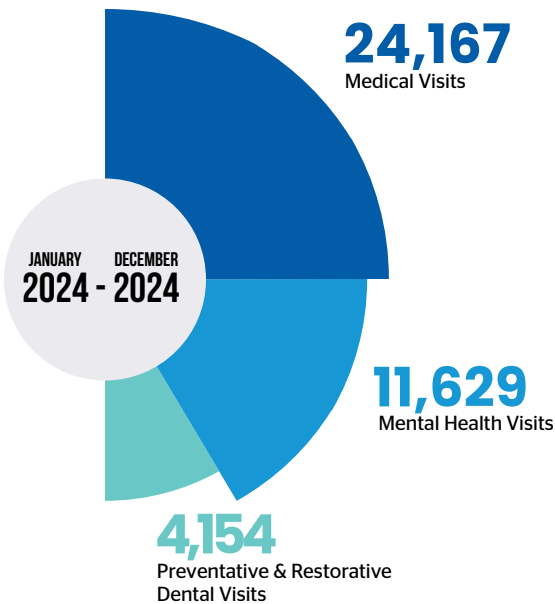


Inpatient and outpatient surgical cases increased from **12,451** in 2023 to **12,576** in 2024 (1% increase).

Total Network Discharges and Observations (2023-2024)



Bassett's School-Based Health Program conducted **more than 38,000** visits across **18 school districts** in 2024.



2024 Network Profile



306
Beds



12,770
Inpatient Visits



789,337
Outpatient Visits



82,475
ED Total Visits



917
Deliveries
in 2024*



12,576
Surgeries
(Inpatient & Outpatient)



23
Operating Rooms

**Labor and Delivery services are only available at Bassett Medical Center.*

2024 Network Facility Profiles

	Bassett Medical Center	A.O Fox Hospital & Tri-Town Campus	A.O. Fox Nursing Home	Cobleskill Regional Hospital	Little Falls Hospital	O'Connor Hospital	Valley Health Services	Valley Residential Services
Beds	180	53	130	25	25	23	160	76
Employees	2,903	374	76	142	171	93	206	45
Admissions	9,890	1,410	–	459	830	181	–	–
Outpatient Visits	673,412*	60,593	–	27,853	26,385	1,094	–	–
ED Total Visits	20,470	25,837	–	11,776	17,991	6,401	–	–
Surgery (Inpatient & Outpatient)	8,198	3,165	–	487	726	–	–	–
Operating Rooms	12	6	–	2	2	1	–	–

**Outpatient visits encompass Bassett Medical Center's campus and all regional health clinics across the network.*

Data represents the period from 1/1/24 - 12/31/24

Executive Leadership



Staci Thompson, MHA, FACMPE
President & CEO



Angela Belmont, DNP, RN, NEA-BC
Senior Vice President,
Chief Nursing Executive



Lisa M. Betrus, MBA, LNHA
Senior Vice President,
Chief Strategy Officer



Deanna Charles, MHA
Senior Vice President,
Chief Ambulatory &
Transformation Officer



Mary Ann Dougherty
Senior Vice President,
Strategic Marketing &
Corporate Communications



Craig Faerber, CPA
Chief Financial Officer



Brenda Laughlin, SPHR
Chief Human
Resources Officer



Paul Uhrig
Senior Vice President,
Chief Legal &
Digital Health Officer

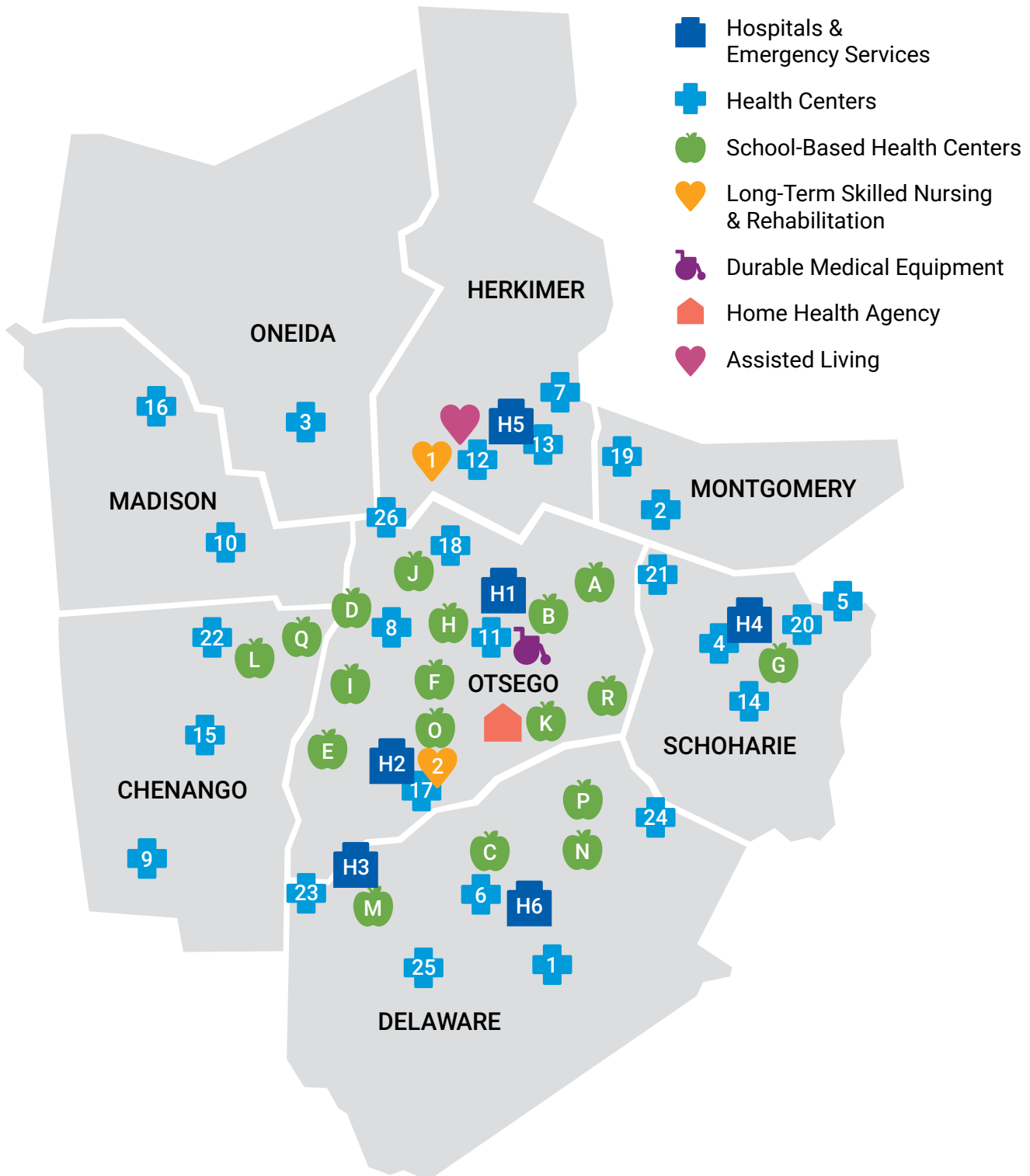


Henry F. Weil, MD
Senior Vice President,
Chief Clinical &
Academic Officer



Bassett Healthcare Network

The Central New York counties shown on this map are home to the integrated family of Bassett Healthcare Network facilities and services.



Hospitals & Emergency Services

H1. Bassett Medical Center

One Atwell Road
Cooperstown, NY 13326
607-547-3456

The Bassett Clinic
607-547-3456

H2. A.O. Fox Hospital

One Norton Avenue
Oneonta, NY 13820
607-432-2000

H3. A.O. Fox Tri-Town Campus**

43 Pearl Street West
Sidney, NY 13838
607-563-7080

H4. Cobleskill Regional Hospital

178 Grandview Drive
Cobleskill, NY 12043
518-254-3456

H5. Little Falls Hospital

140 Burwell Street
Little Falls, NY 13365
315-823-1000

H6. O'Connor Hospital

460 Andes Road
Delhi, NY 13753
607-746-0300

School-Based Health Centers

A. Cherry Valley-Springfield

1597 Co. Hwy 54
Cherry Valley, NY 13320
607-695-1450

B. Cooperstown

39 Linden Avenue
Cooperstown, NY 13326
607-547-1105

C. Delaware Academy

2 Sheldon Drive
Delhi, NY 13753
607-746-7454

D. Edmeston

11 North Street
Edmeston, NY 13335
607-965-6930

E. Gilbertsville-Mount Upton (GMU)

639 State Highway 51
Gilbertsville, NY 13776
607-783-2250

F. Laurens

P.O. Box 301
Laurens, NY 13796
607-432-2050 ext. 1300

G. Middleburgh

291 Main Street
Middleburgh, NY 12122
518-827-3793

H. Milford

42 W Main St
Milford, NY 13807
607-286-7909

I. Morris

West Main Street
Morris, NY 13808
607-263-2619

J. Richfield Springs

93 Main Street
Richfield Springs, NY 13439
315-858-0160 ext. 1041

K. Schenevus

159 Main St
Schenevus, NY 12155
607-638-5402

L. Sherburne-Earlville

13 School Street
Sherburne, NY 13460
607-674-8416

M. Sidney

95 W Main St
Sidney, NY 13838
607-563-2135 ext. 4069

N. South Kortright

P.O. Box 113
South Kortright, NY 13842
607-538-1932

O. Springbrook

105 Campus Drive
Oneonta, NY 13820
607-286-7171

P. Stamford

1 River St
Stamford, NY 12167
607-652-2065

Q. Unadilla Valley

4238 State Highway 8
New Berlin, NY 13411
607-847-6050

R. Worcester

195 Main Street
Worcester, NY 12197
607-397-1013
844-255-7242

Health Centers

1. Andes

P.O. Box 115
245 Lower Main Street
Andes, NY 13731
845-676-3663

2. Canajoharie

56 Montgomery Street
Canajoharie, NY 13317
518-673-5555

3. Clinton

34 Chenango Ave.
Clinton, NY 13323
315-853-5550

4. Cobleskill Primary Care

136 Parkway Drive
Cobleskill, NY 12043
518-234-2555

5. Delanson

One Cooley Heights
Delanson, NY 12053
518-895-2000

6. Delhi

Orin Q. Flint
Physician's Bldg.
460 Andes Road
Delhi, NY 13753
- Medical 607-746-0550
- Dental 607-746-0540

7. Dolgeville*

36 Slawson Street
Dolgeville, NY 13329
315-429-8714

8. Edmeston

P.O. Box 15, State Rt. 80
Pathfinder Village
Edmeston, NY 13335
607-965-8900

9. Greene

29 N. Chenango St. Suite
A Greene, NY 13778
607-875-4334

10. Hamilton-Madison

1055 Madison Marketplace
Hamilton, NY 13346
- Medical 315-825-3111
- Dental 315-825-3100
- OB/GYN 315-824-265
- Specialty Services
315-824-0161

11. Hartwick Seminary Specialty Services

4580 State Rt. 28
Milford, NY 13807
607-547-7646
Wound Center
607-547-6900

12. Herkimer

321 E. Albany Street
Herkimer, NY 13350
315-867-2700

13a. Little Falls Primary Care

170 Burwell Street
Little Falls, NY 13365
315-823-4546

13b. Little Falls Specialty Services

140 Burwell Street
2nd Floor East
Little Falls, NY 13365
315-823-4506

14. Middleburgh

109 Baker Ave.
Middleburgh, NY 12122
518-827-7730

15. Norwich

55 Calvary Drive
Norwich, NY 13815
607-336-6362

16. Bassett Oneida

2031 Dream Catcher
Plaza Oneida, NY 13421
315-231-5400

17a. Oneonta

125 Main Street
Oneonta, NY 13820
607-433-1790
Pediatrics 607-433-1792

17b. Oneonta Specialty Services

One Associate Drive
Oneonta, NY 13820
607-433-6300

17c. Oneonta Surgical Associates

7 Associate Drive
Oneonta, NY 13820
607-432-5680

17d. Bassett Family Medicine - Oneonta

Hannaford Plaza,
739 State Rt. 28, Suite 9
Oneonta, NY 13820
607-431-1015

17e. FoxCare Center**

One FoxCare Drive
Oneonta, NY 13820
607-432-2000

18. Richfield Springs

8550 State Rt. 28
Richfield Springs, NY
13439
315-858-0040

19. St. Johnsville

8 Park Place
St. Johnsville, NY 13452
518-568-3403

20. Schoharie

111 Barton Hill Road
Schoharie, NY 12157
518-295-8521

21. Sharon Springs

P.O. Box 275,
State Rt. 20 Sharon
Springs, NY 13459
518-284-2223

22. Sherburne

20 Chapel Street
Sherburne, NY 13460
607-674-2445

23. Sidney

9 Pearl Street
Sidney, NY 13838
607-561-2021

24. Stamford**

32-34 Main Street
Stamford, NY 12167
607-652-2000

25. Walton

130 North Street
Walton, NY 13856
607-865-6541

26. West Winfield

544 East Main Street
West Winfield, NY 13491
315-822-6348

Long-Term Skilled Nursing & Rehabilitation

1. Valley Health Services

690 W. German Street
Herkimer, NY 13350
315-866-3330

2. A.O. Fox Nursing Home

One Norton Avenue
Oneonta, NY 13820
607-431-5980

Home Health Services

First Community Care of Bassett

12 Commons Drive
Cooperstown, NY 13326
607-547-2173

At Home Care

25 Elm Street
Oneonta, NY 13820
1-800-783-0613

Assisted Living

Valley Residential Services

323 Pine Grove Road
Herkimer, NY 13350
315-219-5700

* Part of Little Falls Hospital
** Part of A.O. Fox Hospital





Bassett Healthcare Network

1-800-BASSETT (1-800-227-7388) | [Bassett.org](https://www.bassett.org)

© 2025 Bassett Healthcare Network