



2019 Quality Performance Results

ACO #	Measure Name	Rate	ACO Mean
ACO-1	CAHPS: Getting Timely Care, Appointments, and Information	82.42	85.86
ACO-2	CAHPS: How Well Your Providers Communicate	93.57	94.11
ACO-3	CAHPS: Patients' Rating of Provider	91.66	92.69
ACO-4	CAHPS: Access to Specialists	76.68	81.54
ACO-5	CAHPS: Health Promotion and Education	61.88	60.44
ACO-6	CAHPS: Shared Decision Making	56.22	62.78
ACO-7	CAHPS: Health Status/Functional Status	73.89	73.79
ACO-34	CAHPS: Stewardship of Patient Resources	17.59	26.17
ACO-45	CAHPS: Courteous and Helpful Office Staff	93.42	92.84
ACO-46	CAHPS: Care Coordination	86.44	86.89
ACO-8	Risk Standardized, All Condition Readmission	14.92	14.86
ACO-38	All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions	63.20	58.15
ACO-43	Ambulatory Sensitive Condition Acute Composite (AHRQ Prevention Quality Indicator (PQI) #91)	2.44	1.87
ACO-13	Falls: Screening for Future Fall Risk	93.17	84.04
ACO-14	Preventive Care and Screening: Influenza Immunization	85.52	74.77
ACO-17	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	73.17	78.04
ACO-18	Preventive Care and Screening: Screening for Clinical Depression and Follow-up Plan	90.94	70.40
ACO-19	Colorectal Cancer Screening	73.78	70.76
ACO-20	Breast Cancer Screening	83.17	73.84

ACO-42	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	77.84	82.17
ACO-40	Depression Remission at Twelve Months	8.11	13.58
ACO-27	Diabetes Mellitus: Hemoglobin A1c Poor Control	17.43	13.88
ACO-28	Hypertension (HTN): Controlling High Blood Pressure	78.26	75.04