COVID-19 VISITOR GUIDELINES

In-person visiting hours at Fox Nursing Home resumed on Saturday, August 29, 2020. Our plan was submitted to NYS Department of Health prior to implementation, sent to email listserv subscribers and is available on our website, https://www.bassett.org/locations/ao-fox-nursing-home.

- All visits are by appointment only. Call Robin Voorhis, Activity Director at (607) 431-5512 to schedule.
- Visiting hours may vary by day. Current times are Monday, Wednesday, Saturday and Sunday from 9:30 a.m.-11:55 p.m. and 1:15-2:25 p.m.
- Visits are strictly limited to 25 minutes each. Please be on time as we are unable to extend past the scheduled end time.
- Two approved visitors at a time are allowed.
- Any visitor under age 18 must be accompanied by an adult 18 or older.
- Visitors will be pre-screened by phone a day or two prior to the scheduled visit.
- When visitors arrive they will be asked to use hand sanitizer, verify or complete a form with their name, contact information and the resident they are visiting.
- Staff will screen each visitor (temperature check, questions) prior to each visit.
- Visitors must put on a mask before being escorted to the patio visiting area. Masks must be worn throughout the visit.
- Staff directly monitor all visits and sanitize all surfaces after the visit concludes.
- An in-person visitors log will be maintained in an electronic format to document all contact information and visit times.
- The patio visiting area is under canopies. Therefore, we will hold visits even if it is raining. In the event of severe weather, most visits will have to be rescheduled. Visitors who travelled a distance and cannot easily reschedule may be able to move indoors after 3 p.m. on a case-by-case basis.
- The front lobby window will not be available for window visits while in-person visits are being conducted. Please use the windows in the Unit 3 Sunroom for window visits during these times.
- FaceTime and Skype visits will continue to be available.
- In-person visits will stop immediately and be held for 28 days from any staff or resident COVID test that results positive. Updates will be provided to all residents, family/sponsor, and staff promptly after such results are found.
- All residents not on isolation precautions who tolerate being outside are eligible for visits.
- Current COVID-19 positive residents, anyone with COVID-19 signs or symptoms, and those in a 14-day quarantine or observation period are not eligible for in-person visiting.

Any visitor who fails to adhere to the NYS Dept. of Health Visitor Protocol will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.