Overall Plan
Visitors are restricted at this time in order to protect our patients and staff from transmission of COVID-19. In departments or levels of care where special visitor provisions are allowed, there is a limit of one visitor per patient.

Any patient requiring physical assistance to get into the building for any admission, procedure, test, etc. will be allowed to have one visitor assist them until full transition to hospital staff has occurred.

*Contact information of drivers will be retained and drivers will be asked to remain outside the hospital.

Patients with Pending or Confirmed COVID-19 Results
Due to public health concerns of transmission of COVID-19, all visitors will be restricted for patients with pending or confirmed COVID-19 results. Additionally, all people who are placed on quarantine by DOH or a clinician are prohibited from visiting.

Bassett Healthcare Network is committed to caring for the social needs of our patients with pending or confirmed COVID-19 results. When possible, we will facilitate video-conferencing or phone visits between our patients and their loved ones.

Visitor Screening
*All people who are placed on quarantine by DOH or a clinician are prohibited from visiting.*

Any and all visitors will be coordinated through Nursing and Security. Visitors will:

- Come through the hospital entrances, unless they accompany a patient to the ED.
  - *Visitors that accompany someone to the ED will be able to remain with the patient until the patient is admitted.*
- Sign in on the Visitor Log.
- Have their temperature taken and be screened for respiratory symptoms.
  - *Visitors with temperatures > 100.4°F and/or respiratory symptoms will be restricted from visitation at this time.*
- Receive a Visitor Support Education Handout upon entering the hospital.
- Remain in the patient’s room, except for entering and exiting the hospital.
- Temperature and symptom monitoring will be conducted at the location they are visiting every 12 hours, or twice a day.
- Hand hygiene will be stressed during visits.

Areas Where Visitors are Restricted at this Time
- Inpatient Med/Surg floors
- Surgical/Procedural Areas – ASU/OR/OSS/HSSS/HHC
- Testing – Radiology, Lab, etc.
- Dialysis
- Swing Beds
  * Family meetings will be held; alternate locations will be considered.*
Special Visitor Provisions by Specific Department and/or Level of Care

➢ Emergency Department
  o One parent/guardian may accompany pediatric patients.
  o Critical care patients in the ED will be assessed and managed on a case-by-case basis.
  o Visitors will be asked to leave if the patient is admitted.

➢ Intellectual and/or Developmental Disabilities (I/DD), and Cognitive Impairments, Including Dementia
  o The patient or family/caregiver may designate two support people, but only one support person may be present at a time.
  o This support person can be the patient’s family, caregiver, or another person they chose.

➢ Birthing Center Patients
  o Only one support person is allowed to visit and participate in the birth. They must not have a fever at the time of labor/delivery/immediate postpartum period.
  o The support person will have their temperature checked and will be monitored for symptoms every 12 hours. They will also need to plan to stay once they arrive.

➢ Pediatric Patients
  o Pediatric patients may have two parents/guardians/support persons designated for alternate visitation. They will only be allowed to visit one at a time.
  *This restriction must be explained to the patient’s family/support system upon arrival, or ideally, prior to arriving at the hospital.
  ** DCF/CPS workers are considered essential workers, and not support persons.

➢ For Critically Ill/End of Life Patients
  o Visits will be coordinated with Nursing Unit Leadership and Security.
  o Coordination of visits includes a representative from Security meeting visitors at the hospital entrance.
  o The patient and/or family/caregiver may only designate up to two support people for the entirety of their admission; but only one support person may be present at a time.