



Dear Parents/Guardians:

The Bassett Healthcare School-Based Health Program strives to keep the children and youth in our communities healthy.

In order to provide the safest care possible, we need your help to make sure your child's records are up to date. The information we are requesting is similar to that typically collected when registering for a health or mental health care provider visit in other areas of the Bassett Healthcare Network.

We have enclosed an updated information form and instruction guide. **Please complete one form per child enrolled in SBHC and return the form to the SBHC in the enclosed envelope.**

The entire process should take no more than five minutes per child. *If the information requested is confusing or unclear, please take a moment to call your child's SBHC and the staff will be happy to help you.* If your child is not presently enrolled please contact the SBHC in your child's school for an Initial Enrollment Packet.

As in the past the School-Based Health Center will bill the student's health insurance for all services provided, including physical examinations.

- No family will ever have to pay out-of-pocket for any services provided at the SBHC, including co-pays. We recommend that you become familiar with your child's health insurance coverage especially for annual exams, many plans cover only one per year.
- If you do not have health insurance, or your health insurance does not cover SBHC visits, there will be no charge. If you do not have health insurance for your child, please call your child's SBHC to learn more about no-cost or low-cost insurance for children from New York State.
- If you should receive a statement from your child's health insurance that you do not understand, or a bill for SBHC services, including co-pays from Bassett Healthcare, please contact your SBHC office immediately.

We want to inform you of one recent change in New York State Department of Health Law; all patients' ages 13 years or older receiving health care in any health care setting in New York State must be offered confidential HIV testing. We will begin offering this testing through the SBHCs in early 2012.

Feel free to contact a member of the SBHC team if you have any questions.
Thank you for your help. We look forward to a healthy year.

Sincerely,

A handwritten signature in black ink that reads "Chris Kjolhede".

Chris Kjolhede, MD, MPH
School-Based Health Program, Director

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